

Getting to Know Rave Mobile Safety, Smart911 and EASTONALERTS

The City of Easton is proud to provide **Easton Alerts** to our residents, and to anyone passing through our City as we know this system can and will help save lives. Our tag name is **EastonAlerts**

What is Smart911?

Smart911 is a free service that allows citizens across the U.S. to create a Safety Profile for their household that includes any information they want 9-1-1 to have in the event of an emergency. Then, when anyone in that household dials 9-1-1 from a phone associated with their Safety Profile, their profile is immediately displayed to the 9-1-1 call taker providing additional information that can be used to facilitate the proper response to the proper location. At a time when seconds count, being able to provide 9-1-1 with all details that could impact response the second an emergency call is placed could be the difference between life and death.

Why Smart911?

Smart911 is a service that can benefit all citizens in any type of emergency. While Smart911 is for all, there are several populations for which Smart911 is a necessary resource in order to facilitate fast and accurate communication with 9-1-1. Presently the County of Northampton is NOT participating in the Smart911 program BUT the information entered by you in the smart911 service panel is available for Easton Emergency responders.

Smart911 for Citizens

Physical Disabilities

For those who have a physical disability or mobility restrictions, it is vital for responders to know about the person, their disability and what type of assistance or special equipment they may need to evacuate their home or receive transport.

Developmental Disabilities

For families affected by autism or who may have difficulty communicating verbally with 9-1-1 their individual conditions as well as rescue notes indicating how responders will need to approach the individual can be include in their Safety Profile.

Medical Conditions

For citizens who are affected by epilepsy, diabetes, Alzheimer's, allergies or other medical

conditions Smart911 can inform responders of your condition as well as medications and emergency contacts.

Seniors & Elderly Care

For active seniors living alone a Safety Profile can provide peace of mind that in the event of an emergency 9-1-1 would have details on their home and their medical needs. For caretakers, they can be assured that if the person they care for needs to dial 9-1-1 when they are alone, their details are available and the caretaker can be listed as an emergency contact.

General Emergencies

For all citizens, there is always the risk of unplanned accidents or events. Whether in a vehicle or in your home, even the most basic details such as the address association with a mobile phone can be available to 9-1-1 and response teams to send help fast.

Pets & Service Animals

For citizens with pets or other animals your Safety Profile can alert police to their presence when entering your home and Fire crews can be aware of exactly how many people and pets need to be evacuated from your home. For owners of a service animal, you can alert responders that your animal needs to be transported with you.